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| **ODSTOUPENÍ OD SMLOUVY / REKLAMACE \*)** | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | **Č. reklamace:**  (doplní dodavatel) | | | | | | | | | | | | | | |  | | | | | | |
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| Datum odstoupení od smlouvy/reklamace: | | | | | | | | | | | | | | | | | | | | | | | |  | | | | | | | | | | | | | | | Datum dodání: | | | | | | | | | | | |  | | | | | | | | | |
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| AKTUÁLNÍ KONTAKTNÍ ÚDAJE SPOTŘEBITELE/ZÁKAZNÍKA | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Jméno a příjmení/firma: | | | | | | | | | | |  | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Ulice/číslo popisné: | | | | | | | | |  | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| PSČ, město, stát: | | | | | | |  | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| E-mail: | | | | |  | | | | | | | | | | | | | | | | | | | | | | | Telefonní číslo: | | | | | | | | | | |  | | | | | | | | | | | | | | | | | | | | | |
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| Číslo bankovního účtu: | | | | | | | | | |  | |  | | | | | | |  |  | |  |  | | - | | |  | | |  | | |  |  | |  | | |  |  |  | | | | |  | |  | | | / |  | | |  | |  |  | |
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| ÚDAJE O VRACENÉM/REKLAMOVANÉM PRODUKTU | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Číslo objednávky: | | | | | | | |  | | | | | | | | | | | | | | | | | | | Datum objednávky: | | | | | | | | | | | | | | | | |  | | | | | | | | | | | | | | | | |
| Katalog. číslo: | | | | | |  | | | | | | | | | | | | | | | Název: | | | | |  | | | | | | | | | | | | | | | | | | | | | | | | Množství: | | | | | | |  | | | |
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| POPIS VADY/POŠKOZENÍ | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
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|  |  | | Chybná velikost / barva / materiál | | | | | | | | | |  | | | Nekompletní souprava/sada | | | | | | | | | | | | |  | | | Vada barvy/potisku | | | | | | | | | | |  | | | Ořez materiál/prasknutí materiálu | | | | | | | | | | | | | | |
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|  |  | | Výrobní vada | | | | | | | | | | |  | | | Nefunkční  (např. nelze připnout) | | | | | | | | | | | |  | | | Poškozené balení | | | | | | | | | | | |  | | | | Vrácení ve 14denní lhůtě | | | | | | | | | | | | |
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|  | |  | | Ostatní:  (uveďte úplný popis vady) | | | | | | | | | | |  | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |  |
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| Za jakých okolností byla zjištěna závada? | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
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|  | |  | | Po dodání/rozbalení | | | | | | | | | | |  | | | Během používání | | | | | | | | | | | |  | | | Ostatní: | | | | |  | | | | | | | | | | | | | | | | | | | | | |  |
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| Požadovaný způsob vyřízení reklamace | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
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|  | |  | | Náhrada za nový produkt | | | | | | | | | | |  | | | Oprava | | | | | | | | | | | |  | | | Vrácení peněz  (odstoupení od smlouvy) | | | | | | | | | | | |  | | | Snížení ceny: | | | | | | |  | | | | |  |
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| Prosíme o zaslání produktů vč. vyplněného formuláře na adresu: FENIX Protector s.r.o., Žižkova 278, 262 03 Příbram, Česká republika.  Reklamace bude vyřešena během 30 dní od přijetí reklamace v našem sídle. | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
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